

# YOUR FEEDBACK IS NEEDED!

## 2023 Nassau County Transit Study Update



### Purpose

Nassau County and the Jacksonville Transportation Authority (JTA) are seeking your input to identify public bus service improvements as a part of a Nassau County Transit Study. The Study will provide the short-term and long-term recommendation to improve the quality, accessibility, efficiency, and sustainability of public transportation in the community.

### Current Public Transportation Services

The public transportation system in Nassau County, NassauTRANSIT, is operated by Nassau County Council on Aging which provides both public bus service and registered paratransit service.

- Paratransit – door-to-door, on-demand service for qualified seniors, persons with disabilities, and individuals who are economically disadvantaged or have no other means of transportation. Qualified and registered paratransit riders may reserve up to three days in advance. Other riders are accommodated day-of as schedules allow.
- Island Hopper – on-demand service for residents, tourists, and anyone who wants to “Get Around!” Amelia Island safely, comfortably and affordably.
- Nassau Express Select – an executive-style commuter service between Nassau County and downtown Jacksonville. Vehicles are equipped with complimentary Wi-Fi and USB charging ports at each seat.

### Opportunities to Participate

Public participation is an important part of developing Study updates and various public outreach activities will support the plan. Planned activities include at least two open house public workshops, seeking feedback at local events, an online transit opinion survey, social media interaction, and email outreach. Your input plays a crucial role in shaping the future of transit services and enhancing the overall mobility options available to a community.

**Please submit comments and take the survey by January 13, 2024!**

### For more information contact:

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TAKE OUR SURVEY BY  
JANUARY 13, 2024!



<https://www.research.net/r/NasauCountyTransitUpdate>

Simply scan the QR code with your phone's camera to be directed to the online survey.

STAY CONNECTED  
AND UPDATED.

Follow JTA  
and Nassau  
County on  
social media.



SIGN UP FOR UPDATES!



Scan the QR code above to sign up for more information and updates on the NassauTRANSIT study.