



800 Prudential Drive
Jacksonville, Florida 32207
e-baptisthealth.com

January 6, 2016

Chief Matt Graves
Nassau County Rescue
96160 Nassau Place
Yulee, Florida 32097

Dear Chief Graves:

I write to commend Nassau County Fire Rescue for the excellent care afforded patient (our patient # 5058607). This 64 year old female was brought by Nassau County Fire Rescue to Baptist Medical Center Nassau on January 4, 2016. The patient called rescue because of recurrent chest pain over a two week period. She had had an episode of near syncope, and the pain had worsened on the day the patient called rescue. The pain was accompanied by nausea and vomiting, and tightness in both arms. The patient, who is a smoker, had been coughing and attributed the pain to "my lungs". Coincidentally, the patient's sister was undergoing coronary artery bypass grafting on the day rescue was called.

The rescue crew immediately recognized that the patient was having an acute coronary event. They could not transmit an EKG for technical reasons; however, they notified the hospital immediately that they patient was in route with an acute coronary event. The patient's care subsequently was exemplary; and the patient was transferred to Baptist Medical Center Downtown where the Cath Lab had already been placed on notice, and the patient's door to balloon time including time necessary to transfer the patient was 70 minutes.

This patient's care was extraordinary. I am really not convinced that any rescue/hospital system in America can consistently deliver that level of timely care and intervention. Please congratulate the rescue crew involved and thank them for the excellent care that they delivered, and for notifying the hospital in advance of their arrival.

Best regards,

A handwritten signature in black ink that reads "Rick M." followed by a stylized "KS" or "KS" mark.

Richard M. Stromberg, MD, FACEP, FAAEM
Medical Director, Chest Pain Center

CC: Darin C. Roark, BSN, MBA, RN, Administrator, Baptist Medical Center Clay
Michael A. Mayo, FACHE, Hospital President, Baptist Medical Center Jacksonville
Tammy Daniel, RN, PhD, VP for Patient Care Services, Baptist Medical Center Jax
Stephanie Thies, Cardiovascular Referral Coordinator, Chest Pain Center
Michelle MacDonald, RN, MSN, CGRN, NE-BC, FA-BC, Director – Heart Hospital
Ron Roberts, Director, Cardiovascular Service Line
Sam Young, EMS Outreach Planning Coordinator & Liaison, Baptist Health System
John Polisknowski, Director, Emergency Services, Baptist Medical Center Jacksonville
George Woodward, DO, Medical Director, Baptist Medical Center Nassau
Stephen Lee, FACHE, Hospital President, Baptist Medical Center Nassau
Kellene Sauls, RN, Director, Emergency Services, Baptist Medical Center Nassau
Becky Ryszkiewicz, MD, Emergency Resources Group