

Month	Passport Totals	Expedite Totals	Picture Totals	Process Fee	Expedite Fee	Picture Fee	Picture Tax
October	105	2	107	\$ 2,625.00	\$ 45.90	\$ 1,000.45	\$ 69.55
November	122	1	90	\$ 3,050.00	\$ 22.95	\$ 840.50	\$ 53.50
December	129	2	140	\$ 3,225.00	\$ 45.90	\$ 1,309.00	\$ 91.00
January	187	3	184	\$ 4,985.00	\$ 63.60	\$ 4,339.45	\$ 283.55
February	218	1	272	\$ 5,445.00	\$ 28.75	\$ 7,388.00	\$ 481.00
March	274	2	259	\$ 6,850.00	\$ 47.50	\$ 2,435.50	\$ 159.50
April	233	1	209	\$ 5,825.00	\$ 23.75	\$ 1,954.15	\$ 135.85
May	171	2	172	\$ 4,275.00	\$ 47.50	\$ 1,608.20	\$ 111.80
June	179	6	156	\$ 4,475.00	\$ 142.50	\$ 1,458.60	\$ 101.40
July	120	2	121	\$ 3,000.00	\$ 47.50	\$ 1,131.35	\$ 73.65
August	0	0	0	\$ -	\$ -	\$ -	\$ -
September	0	0	0	\$ -	\$ -	\$ -	\$ -
	1743	21	1645	\$ 43,575.00	\$ 494.75	\$ 15,380.75	\$ 1,069.25

Nassau	Duval	Other	Appts.	Walk-ins	Hand Carry
85	28	10	73	22	0
93	16	4	79	43	5
92	30	2	100	30	2
123	30	13	163	35	0
140	22	13	125	17	4
130	35	18	115	28	2
182	44	7	153	79	4
114	38	12	115	50	4
117	53	7	119	58	3
88	19	15	62	58	1
0	0	0	0	0	0
0	0	0	0	0	0
1231	418	87	1204	530	29

Budgeted	\$ 45,000.00	\$ 15,000.00
	\$ 1,425.00	\$ (380.75)

**NASSAU COUNTY PUBLIC LIBRARY SYSTEM  
QUARTERLY SERVICE REPORT**

**FISCAL YEAR: 2016-17  
AS OF:**

Fiscal Quarter	First Oct-Dec	Second Jan-Mar	Third Apr-Jun	Fourth Jul-Sept	Fiscal YTD 2017	Fiscal Year Totals					
						2016	2015	2014	2013	2012	2011
						8	7	6	4,5	1,2,3	A
Fernandina											
Circulation	34,593	39,500	38,784	0	112,877	162,798	133,063	152,896	159,266	166,547	165,917
Transactions	80,595	106,764	90,627	0	277,986	372,436	310,452	346,328	323,563	349,147	333,010
Library Cards (new)	354	415	406	0	1,175	1,573	1,451	1,282	1,304	1,481	1,713
Gate Count	24,473	30,499	28,034	0	83,006	117,949	97,817	105,365	102,855	107,578	108,905
Computer Use-hrs	1,721	2,023	2,439	0	6,183	8,307	4,696	4,732	5,536	6,329	6,129
Comp. Use-people	5,533	6,498	7,320	0	19,351	20,793	12,169	16,858	18,888	21,587	23,649
Reference Questions	1,776	2,561	2,368	0	6,705	7,787	6,078	8,941	7,220	7,858	10,473
Total Users(Active Cards)	27,145	27,484	28,070		28,070	32,204	31,025	32,053	32,654	30,795	30,614
Callahan											
Circulation	7,375	8,172	8,153	0	23,700	36,704	41,503	42,306	46,528	53,877	55,627
Transactions	18,758	20,651	20,528	0	59,937	93,657	100,452	109,050	118,297	139,049	137,380
Library Cards (new)	114	166	122	0	402	485	450	819	533	739	853
Gate Count	7,846	8,196	8,220	0	24,262	37,499	36,697	68,329	96,012	96,021	81,686
Computer Use-hrs	793	1,020	961	0	2,774	3,648	2,346	3,125	7,271	8,082	5,261
Comp. Use-people	2,350	3,202	2,778	0	8,330	11,041	5,272	5,690	9,439	15,718	11,514
Reference Questions	572	920	961	0	2,453	5,219	5,581	5,547	2,540	3,410	2,376
Total Users(Active Cards)	11,531	11,585	11,750		11,750	14,020	13,694	13,947	13,994	13,222	12,215
Hilliard											
Circulation	4,435	4,637	5,699	0	14,771	19,176	21,727	22,470	23,684	24,377	26,216
Transactions	11,692	13,092	15,225	0	40,009	54,904	61,073	68,896	92,011	89,820	91,213
Library Cards (new)	42	50	53	0	145	343	196	228	282	324	329
Gate Count	3,799	4,760	5,333	0	13,892	19,585	20,831	23,029	33,927	28,692	24,719
Computer Use-hrs	800	1,034	1,378	0	3,212	3,143	3,744	5,220	11,941	8,212	6,461
Comp. Use-people	2,197	3,357	4,407	0	9,961	6,325	1,070	1,795	5,464	4,267	7,494
Reference Questions	688	920	1,159	0	2,767	2,065	2,194	2,166	1,058	1,017	1,029
Total Users(Active Cards)	5,817	5,834	5,949		5,949	7,207	6,976	6,993	6,995	6,599	6,387

**NASSAU COUNTY PUBLIC LIBRARY SYSTEM  
QUARTERLY SERVICE REPORT**

**FISCAL YEAR: 2016-17  
AS OF:**

Fiscal Quarter						Fiscal	Fiscal Year Totals					
First Second Third Fourth YTD												
Oct-Dec Jan-Mar Apr-Jun Jul-Sept 2017							2016	2015	2014	2013	2012	2011
Yulee												
Opened 7/01												
	3,182	3,022	3,290	0	9,494		13,874	17,809	13,029	14,791	19,044	19,830
Transactions	8,892	9,091	9,686	0	27,669		51,443	51,114	41,656	26,995	34,121	48,041
Library Cards (new)	61	74	86	0	221		285	355	180	281	316	413
Gate Count	6,562	6,002	5,676	0	18,240		26,581	26,216	26,483	31,317	33,344	40,482
Computer Use-hrs.	260	384	327	0	971		1,117	1,686	2,471	3,853	2,739	4,054
Comp. Use-people	394	513	391	0	1,298		1,531	2,250	3,199	5,586	2,775	3,004
Reference Questions	339	485	355	0	1,179		1,492	1,614	1,584	3,144	2258	785
Total Users(Active Cards)	4,959	4,990	5,151		5,151		5,547	5,234	5,175	5,177	4,541	4,541
Bryceville												
Opened 9/03												
Circulation	1,304	1,279	1,012	0	3,595		6,207	6,256	6,223	5896	8,243	7,446
Transactions	6,597	12,156	5,444	0	24,197		17,872	18,101	20,286	21,499	24,693	20,610
Library Cards (new)	4	6	8	0	18		38	54	42	74	64	104
Gate Count	420	570	559	0	1,549		9,395	9,355	9,444	5,006	7,623	2,657
Computer Use-hrs.	68	61	68	0	197		91	145	179	104	243	252
Computer Use-people	75	120	126	0	321		80	119	149	196	291	275
Reference Questions	43	21	56	0	120		335	398	380	440	201	188
Total Users(Active Cards)	1,371	1,373	1,383		1,383		1,583	1,581	1,572	1,581	1,489	1,438
Total System												
Circulation	50,889	53,588	56,938	0	161,415		238,759	220,358	217,271	250,165	272,088	275,036
Transactions	126,534	161,754	141,510	0	429,798		590,312	541,192	586,216	582,365	636,830	630,254
Library Cards (new)	575	711	675	0	1,961		2,724	2,506	2,551	2,474	2,924	3,412
Gate Count	43,100	50,027	47,822	0	140,949		211,009	190,916	232,650	213,736	273,258	258,449
Computer Use-hrs.	3,642	4,522	5,173	0	13,337		16,306	12,617	15,727	28,705	25,605	22,157
Computer Use-people	10,549	13,690	15,022	0	39,261		39,770	20,881	27,691	39,573	44,638	45,936
Reference Questions	3,418	4,907	4,899	0	13,224		16,898	15,865	18,618	14,402	14,744	14,851
Total Users(Active Cards)	50,823	51,361	52,014		52,014		60,561	58,510	59,825	60,401	56,916	55,785

**2016** FB Library making adjustments to services; adding furniture.

**2015** FB Library under construction; closed total of three months.

**2014**

6 CAL Library gate repaired in April 2014; average gate count of prior year entered for first two quarters

**2013**

4 FB Library closed 8/12 & 13 for AC Replacement

5 CAL Library gate, one side not working, entered average month of prior year x 12 mons.

**2012**

1 FB Library reduced hours; closed Mondays, May 14 & May 21 2012; closed Friday & Sat 5/4 & 5/5 Shrimp Fest & Memorial Day 5/28.

2 YUL public computers down all month of Sept; college changed Internet provider

3 FB used PC#10 as download station promotion for 10 months

**2011**

A FB Library reduced hours by 4 each week for month of Sept. 2011

**2010**

A CAL Library moves to new location May 23, 2012

B Lost Reference Librarian position

C Change in definition of sessions and # of users

### **Focus Group Summary**

We asked Focus Groups several questions. Lots of ideas were brainstormed. We then asked participants to place stickers by the most important items. I have listed below all items that received stickers.

#### **Fernandina Beach Branch**

- 10-More marketing
- 8-Partner with other groups
- 6-Library materials for all ages
- 5-Expand ILL system
- 4-More library staff
- 4-More seating
- 3-More eaudio books
- 3-Literacy programs for all ages

#### **Callahan Branch**

- 7-Larger library
- 6-Children with schools
- 4-More audio books
- 4-More best sellers
- 3-More ebooks
- 2-More programs
  
- 4-Summer reading program
- 3-Children's programs
- 3-Meeting facilities
- 3-Free library cards for FL residents
- 2-Interlibrary loans
- 1-Polling place

## **Long Range Plan 2018-2022**

### Summary Results of Survey

#### Survey #1 & #2-February & July 14 2017

##### Responses:

294 Total Responses  
269 Had Library Card  
19 Did not have card

##### Main Reason for Visiting Library:

47% (136) Borrow Bestsellers  
66% (191) Borrow other Fiction  
48% (138) Borrow Non-Fiction  
30% (86) Information/research  
32% (93) Other

##### Which Service Do You Use:

59% (147) Interlibrary Loan  
29% (72) Get Assistance  
37% (92) Use Reference Materials  
35% (87) Use Computers

##### How Often Do You Access Library Web Page:

30% (78) Weekly  
27% (71) Monthly  
7% (18) Daily

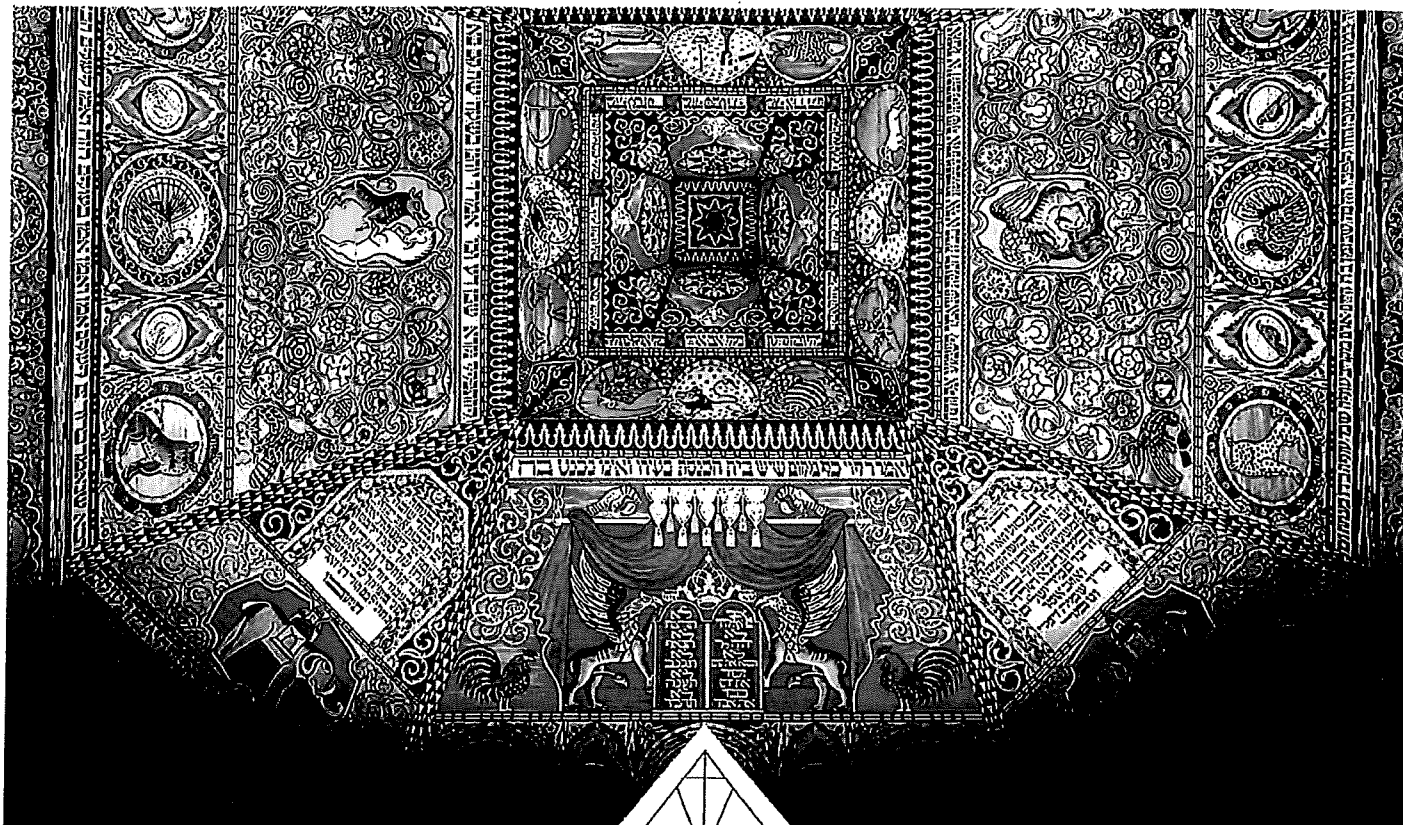
##### Which Format Would You Like Expanded:

14% (20) Large Print  
20% (28) e-Books  
20% (28) Books on CD  
23% (32) DVDs  
11% (15) Music CD

##### How Do You Find Out About What is Happening at the Library?:

40% (98) Newspaper  
41% (99) Library Website  
34% (83) Library Staff  
28% (67) Word of Mouth  
15% (37) Social Media  
5% (12) Other

How Could the Library Or Its Services Be Improved:  
80% More books, ebooks, audiobooks, LP books, etc.  
15% More library space, larger libraries  
5% More library staff



# RAISE THE ROOF

*They set out to reconstruct a lost synagogue. They recovered a lost world.*

*a feature documentary by Yari and Gary Wolinsky*

*presented at the*

Thursday, August 24th

6:00-8:00 pm

Fernandina Beach Branch Library

Community Room

Sponsored by Friends of the Fernandina Beach Library

904-530-6500 Opt. 1



John Rubin Productions, Inc.



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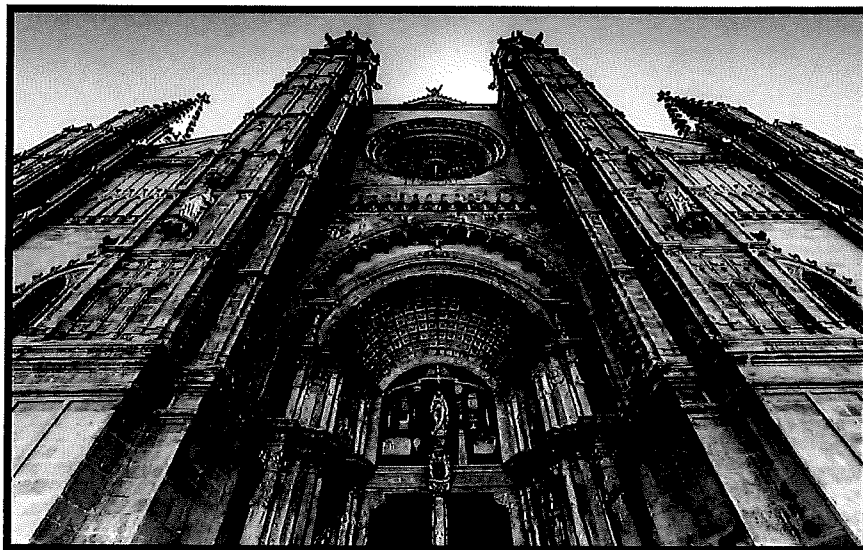
# FOL BOOK CLUB

## READING LIST 2017 thru 2018

April	Appointment in Samarra	John O'Hara	(Anne)
May	The Sellout	Paul Beatty	(Susan)
June	All The Pretty Horses	Cormac McCarthy	(Jerry)
July	In the Garden of Beasts	Erik Larson	(Andrea)
August	American Gods	Neil Gaiman	(Nancy)
September	The Crucible	Arthur Miller	(Kay)
October	Billy Budd	Herman Melville	(Evelyn)
November	Moonglow	Michael Chabon	(Maddy)
December	The Daughters of Mars	Thomas Keneally	(Lynn)
January	Underground Railroad	Colson Whitehead	(Judy)
February	The Light Between Oceans	M L Stedman	(Larry)

Other suggestions:

Between the World and Me	Ta-Nehisi Coates	Virginia
Width of the World	Baldacci	Dawn



## **THE CALLAHAN BRANCH LIBRARY BOOK CLUB**

**“GOES GOTH!”**

**THURSDAY, AUGUST 31**

**10:30AM-11:30AM**

**Read a gothic-inspired novel in August and share with other “goth readers”  
at the end of the month. Coffee and cookies provided.**

450077 State Road 200, Suite #15, Callahan, FL, 32011, 904-530-6500 (#3), [www.nassaureads.com](http://www.nassaureads.com)

Persons with disabilities requiring accommodations in order to participate in this program or activity should contact (904) 548-4660 or the Florida Relay Service at (800) 955-8770(v) or (800) 955-8771 (TDD) at least seventy-two (72) hours in advance to request such accommodations.

**Ever want to be a part of a book club, but still  
have the freedom to choose whatever book  
you'd like to read?**



**Join us at the Hilliard Branch Library for the Brown Bag Book Club. The club meets on the 2<sup>nd</sup> Thursday of each month from 12:00 to 1:00. Each month the club members will decide what genre will be read for the next month. Everyone selects a book from that genre and shares their opinion of the book they selected to read. Call 904-530-6500 #4 for more information.**

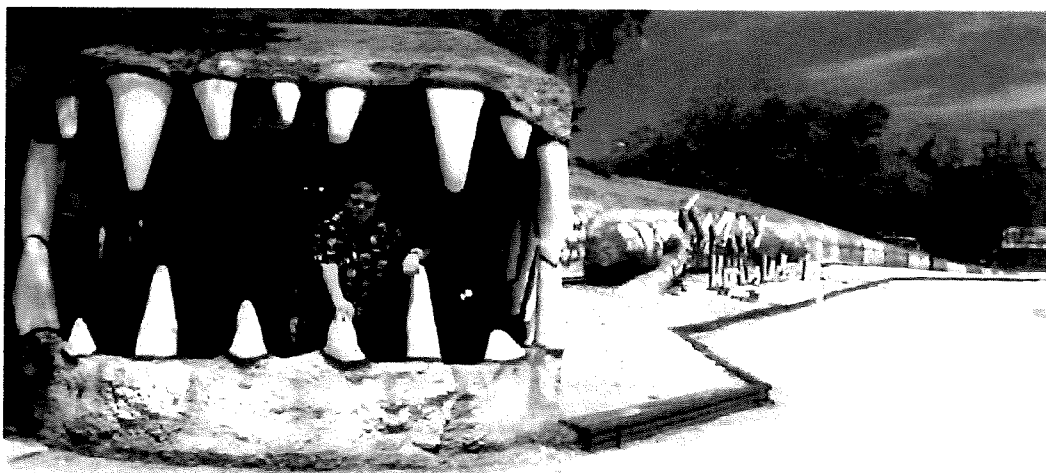
**For July, we are exploring**

# **Historical Fiction**

**All programs are free and open to the public. Persons with disabilities requiring accommodations in order to participate in this program should contact the Library at 904-530-6500, or the Florida Relay Service at 1-800-955-8771 at least 5 days in advance to request accommodations.**

*New York Times Best Selling Author  
TIM DORSEY will discuss his latest book:*

THE SUNSHINE STATE  
NO APPOINTMENTS AND A TANK OF GAS



TIM DORSEY

A TRAVEL COMPANION TO THE NOVELS

**More intimate, new and improved, with extra-strength nooks and crannies!!!  
Glossy photos of real locations from the novels, plus addresses, trivia,  
and behind-the-scenes tidbits.**

**The Original Travel Book that started it all, for the self-guided inner Serge.**

*(Books & related items will be available for purchase)*

*Tuesday, September 26, 6:00pm  
Fernandina Beach Library Community Room*

**Join us August 19, 2017  
For “Crafternoon” at the  
Bryceville Library**

**7280 Motes Road**

**Make A Book Art**

**Turkey**

**2pm – 3:30pm**



**Free Program!**

**Registration required-For ages 18 and up**

**For more information**

**Call the Bryceville Branch at 904-530-6551**

**[www.nassaureads.com](http://www.nassaureads.com)**